



Productsup is a tech company that revolutionized the way in which product data was being handled. We provide the most efficient and user-friendly software to manage and optimize product data. Our cloud platform helps online retailers and marketing agencies structure, automate and optimize large product data feeds for the most popular online shopping and marketing channels across the globe.

We're a fast-growing, innovative firm that was founded in 2010. The extraordinary and dedicated team has turned Productsup into a global player. **This is your chance to become part of our success story.**

Team: 35

Markets: Global

Offices: Berlin + Munich + San Francisco

www.productsup.io

Account Manager (m/f) - Berlin

Have you got what it takes? We'd love to hear from you!

Send your application to:

Madlen Fischer
careers@productsup.com

At Productsup, we're passionate about Product Data and providing Digital Marketers the leading solution to save time, increase visibility and be in control.

We're looking for an ambitious, tech-loving people's person to join our team as Account Manager (m/f) in the heart of Berlin.

Your responsibilities:

- Take care of our clients' needs, answer their questions and assist them in using our platform
- Collaborate with our Integration and IT team and clarify technical based challenges
- Create tickets for IT and ensure that tickets get solved
- Support the optimization of key accounts
- Test and create workflows and data feeds to optimize the quality of customer's accounts
- Ensure a great customer experience

What you bring to the team:

- Experience in Account Management or Campaign Management, ideally for an Ad-tech company, an Online Marketing Agency or an SaaS company
- Solid understanding of IT systems and their infrastructure
- Ability to understand complex technological processes
- Excellent time-management and ability to prioritize important tasks
- Excellent communication skills
- A strong structural and client-oriented thinking pattern
- Self-motivated and positive attitude
- Native level German (preferred) and fluent in English (spoken + written)

What we offer you:

- Permanent position with an attractive salary
- A modern office in Berlin with an open-minded and international team
- Regularly team events
- Drinks, fresh fruit & snacks daily