



Productsup is a tech company that revolutionized the way in which product data was being handled. We provide the most efficient and user-friendly software to manage and optimize product data. Our cloud platform helps online retailers and marketing agencies structure, automate and optimize large product data feeds for the most popular online shopping and marketing channels across the globe.

We're a fast-growing, innovative firm that was founded in 2010. The extraordinary and dedicated team has turned Productsup into a global player. **This is your chance to become part of our success story.**

**Team:** 25-30 | **Markets:** Global | **Offices:** Berlin + Munich + San Francisco | **www.productsup.io**

## Junior Account Manager (m/f) - Berlin

Have you got what it takes?  
We'd love to hear from you!

Send your application to:

**Lena Wisser**  
Client Success Manager  
[lw@productsup.io](mailto:lw@productsup.io)

### Job description:

At Productsup, we're passionate about Product Data and providing Digital Marketers the leading solution to save time, increase visibility and be in control.

We're looking for an ambitious, tech-loving people's person to join the team.

### Your responsibilities:

- Your main task will be answering clients' questions on the phone and via Email and help them using the software
- Communicate client's requests to the IT-Team
- Creation of tickets and quality management
- Support long term customer projects
- Work with data feeds on the Productsup Platform

### What you bring to the team:

- Experience in working with clients in the tech area
- Basic knowledge of Online Marketing, Performance marketing and interest in the E-commerce industry
- Basic understanding of IT
- Eagerness to learn
- Excellent communication skills
- Client-oriented thinking pattern
- Team player
- Self-motivated and positive attitude
- Fluent in German and English (spoken + written)

### What we offer you:

- Full-time job with a fair and attractive salary
- Modern workplace in the heart of Berlin
- High level of personal responsibility
- Open communication with a flat hierarchy
- A highly motivated, international and dynamic team
- Regular team events
- Drinks, fresh fruit & snacks daily